

# FRYE REGIONAL MEDICAL CENTER

A Duke LifePoint Hospital



[MyFryeRegional.com](http://MyFryeRegional.com)

420 North Center Street, Hickory, North Carolina 28601 | 828.315.5000

Our mission of Making Communities Healthier® has always been central to the contributions we make to Hickory and the surrounding region. As our area found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. We are proud to be part of a national health care network that provided quality care for more than 20,000 COVID-19 patients in 2020 – including those here at home. Duke LifePoint Healthcare’s continued support – and yours – allows us to create places where people choose to come for health care, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— Rod Harkleroad, *CEO*



## In 2020, we...



...added 55 employed, affiliated and telehealth providers

**Inviting the best possible providers** into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in a number of specialties, including neurosurgery.



...made more than \$5.2 million in capital improvements

**By continually investing in our facilities**, we’re helping to ensure that we continue to meet our community’s health care needs. This year’s investments included a medicine management system, infusion pumps and surgical OR towers.



...distributed a payroll of \$102,126,115 to more than 1,400 employees

**We strive to create an environment** where talent is recognized, job satisfaction is valued, and our employees can effectively use their skills to provide high-quality care and service.



...donated more than \$79 million in services to those in need

**Delivering care to all of our neighbors**, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



...paid \$13,428,998 in taxes

**We are proud to be a leader in our region**, and our dedication to ensuring fiscal responsibility extends both to our hospital system and to our community.



FRMC employees help raise awareness for ALS.



FRMC was proud to be able to support holiday giving efforts in our community.

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### SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support the following activities and organizations during the past year:

- American Heart Association
- Boy Scouts of America – Piedmont
- Catawba County EMS
- Catawba Science Center
- City of Hickory Senior Games
- Council on Adolescents
- Greater Hickory Cooperative Christian Ministry
- Hospitality House
- Lenoir-Rhyne University
- North Carolina Physician Health
- Salvation Army
- The Hickory Crawdads
- YMCA

## ECONOMIC IMPACT

### Charity and other uncompensated care

(includes charity care, uninsured discounts and uncompensated care) .... **\$79,230,406**

### Community benefit programs..... **\$535,402**

Financial contributions .....\$73,575  
 Professional development .....\$186,289  
 Tuition reimbursement .....\$79,572  
 Physician recruitment .....\$195,966

### Taxes paid ..... **\$13,428,998**

Property and other taxes .....\$1,057,657  
 Provider taxes.....\$5,260,778  
 Payroll taxes.....\$5,481,371  
 Local sales taxes .....\$523,669  
 State sales taxes .....\$1,105,523

**2020 TOTAL: \$93,194,806**

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*CFO, Frye Regional Medical Center*



*Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "LifePoint," "LifePoint Health" or the "Company" used in this release refer to subsidiaries of LifePoint Health, Inc.*

*Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and LifePoint Health, was established to build a dynamic network of hospitals and health care providers. The joint venture, which brings together LifePoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving health care delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit [dukelifepointhealthcare.com](http://dukelifepointhealthcare.com)*